



Fire action

If fire breaks out in your flat:

Leave the room where the fire is straight away, then close the door.

Tell everyone in your flat and get them to leave.

Close the flat entrance door behind you.

Do not stay behind to put the fire out.

Wait outside, away from the building.

Call the fire service - dial 999 or 112

If you see or hear of a fire in another part of the building:

The building is designed to contain a fire in the flat where it starts.

This means it will usually be safe for you to stay in your own flat if the fire is elsewhere.

You must also leave immediately if smoke or heat affects your home, or you are told to leave by the fire service.

If you are in doubt - get out.

To call the fire service:

Dial 999 or 112

When the operator answers, give your telephone number and ask for fire.

When the fire service reply, give the address where the fire is.

Do not end the call until the fire service has repeated the address correctly.